

## Competition Terms and Conditions (Game of Chance)

### Schedule to Terms of Entry

This Schedule together with the Terms of Entry constitute the Competition Terms of Entry for the Promotion. Please read the Terms of Entry attached to this Schedule which applies to the Promotion.

1.	<b>Promotion</b>	<b>Mum's The Word</b>
2.	<b>Promoter</b>	Sunshine Coast Broadcasters Pty Ltd (ABN 29 009 719 528) of Level 5, Tower 1 55 Plaza Parade, Maroochydore, QLD, 4558
3.	<b>Station/s and Website/s</b>	92.7 MIXFM - <a href="http://www.mixfm.com.au/category/win/">www.mixfm.com.au/category/win/</a>
4.	<b>Promotion Period</b>	Entry into the Promotion commences at: 3pm Sunday 26 <sup>th</sup> April, 2026 AEST Entry into the Promotion closes at: 7pm Friday 1 <sup>st</sup> May, 2026 AEST
5.	<b>Eligible States and Territories</b>	QLD
6.	<b>Age Restriction</b>	Entrants and any companions (if applicable) must be: 13 years of age or over.
7.	<b>Maximum Number of Entries</b>	Entrants may submit as many entries as they wish however each entry must be submitted via a separate entry and must independently comply with these Competition Terms of Entry.  For the avoidance of doubt, unless otherwise expressly stated, entrants may only win one (1) prize each in the Promotion.
8.	<b>Entry Method</b>	<b>Phone Entry</b>  At various times during the Promotion Period:  (a) on-air announcers will invite listeners to call 07 5451 1927 within a specified time period and share a story about a time their mum "failed";  (b) from the callers who successfully get through and share their story, a minimum of one caller per day will be selected (at the Promoter's sole and absolute discretion) and placed into the Major Draw.  (e) All entrants in the Major Draw will be Judged by the Promoter and its representatives and based on the judging criteria, one entrant will be deemed the best and awarded the Prize.
9.	<b>Entry Restrictions</b>	<b>Replacing Phone-In and On-Air Entrants</b>  If for any reason an entrant is unable to be contacted, or is otherwise unable to, or declines to, appear on-air, or their phone line drops out or is inaudible, the Promoter (in its sole and absolute discretion) may replace that entrant by contacting/selecting another entrant and inviting them to appear on-air or participate in an on-air game or challenge (where applicable). The Promoter will repeat this process until an entrant is able to be contacted and confirms their eligibility and ability to appear on-air or participate in the relevant on-air game or challenge (where applicable).  <b>Calling in and speaking to Promoter</b>  For the avoidance of doubt, if an entrant is spoken to by a representative of the Promoter, it does not mean they have been selected as an entrant or a winner (where applicable) and they may not

		<p>be invited to appear on-air or participate in the relevant on-air game or challenge or be awarded a prize (where applicable).</p> <p><b>Entrant must appear on-air</b></p> <p>For the avoidance of doubt, entrants must appear on-air during the Promotion Period to be deemed a winner and awarded a prize.</p>
10.	<b>Judging</b>	On Friday, 1 May 2026, between 3:00pm and 6:00pm, the Promoter and its representatives will judge all entries received in the Major Draw at the Promoter’s premises. Entries will be evaluated based on creativity, emotional impact, and other criteria as determined by the Promoter in its sole and absolute discretion. One entry will be judged the best and awarded the Prize.
11.	<b>Prize</b>	<p><b>Prize</b></p> <p>There is one (1) prize to be won as follows:</p> <p>A \$1,250 voucher to spend at Diamonds Of Distinction (valued at up to \$1,250 (incl GST).</p>
12.	<b>Prize Restrictions</b>	NA
13.	<b>Total Prize Value</b>	Up to \$1,250 (incl GST).
14.	<b>Notification of Winners</b>	<p>Winners will be notified by one or more of the following by 3pm Friday 1<sup>st</sup> May, 2026 AEST</p> <p><input type="checkbox"/> mail <input type="checkbox"/> email <input checked="" type="checkbox"/> telephone <input type="checkbox"/> in person <input checked="" type="checkbox"/> on-air at the time of winning <input type="checkbox"/> Website(s) <input checked="" type="checkbox"/> social media</p>
15.	<b>Publication of Winners</b>	NA
16.	<b>Prize Claim Date</b>	Prizes must be claimed by 3pm Friday 5 <sup>th</sup> June, 2026 AEST
17.	<b>Unclaimed Prize Draw</b>	The unclaimed prize draw will be conducted on Friday 8 <sup>th</sup> August, 2026 at the Promoter’s premises.
18.	<b>Prize Delivery</b>	The Promoter will provide the winner's details to the prize supplier to facilitate the delivery or pick-up of the Prize.
19.	<b>Additional Conditions</b>	

## Competition Terms and Conditions

### Terms of Entry

#### 1 Schedule and Terms of Entry

These Terms of Entry are to be read alongside the Schedule for this Promotion. The Schedule provides definitions for certain terminology used herein. By participating in the Promotion, entrants acknowledge and agree to be bound by these Terms of Entry.

Where a conflict exists between the Schedule and these

Terms of Entry, the Schedule will prevail. For clarity, the Promoter's General Terms of Entry available on its website do not apply to this Promotion.

#### 2 Eligibility

Entry is open exclusively to residents of the States and Territories identified in the Schedule who meet the

specified age restrictions.

Employees, contractors, directors, officers, and their immediate family members of the Promoter, its affiliated entities, partner agencies, or any Australian commercial radio broadcaster are not eligible to enter.

Individuals found to have used multiple identities, other than a legally changed name, will be disqualified. Furthermore, any individual or household that has won prizes valued at \$500 or more in any promotion run by the Promoter (or its related entities) in the 30 days preceding the Promotion start date is ineligible.

Entrants must register using their true, legal identity. Any entry containing false, misleading, or fraudulent information may be disqualified at the Promoter's sole discretion.

The Promoter reserves the right to request proof of identity, age, and residency for verification purposes.

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### 3 Entry Mechanics

To participate, entrants must complete the steps detailed in the Entry Method within the Promotion Period. Entries must be received by the Promoter within the designated timeframe.

Automated entries are invalid. Entries are deemed received when recorded by the Promoter, not when sent by the entrant.

Costs incurred by entrants for submitting entries (via SMS, internet, etc.) remain the entrant's responsibility.

The Promoter takes no responsibility for technical delays, internet congestion, or transmission failures.

If the Promotion involves SMS, mobile, or phone entries, additional costs may apply, and entrants under 18 must have parental or guardian consent.

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### 4 Entry Restrictions

Entries must comply with any method restrictions outlined in the Schedule.

Entrants may only enter a limited number of times, as defined in the Schedule.

Only entries made personally by the individual are permitted.

### 4. Judging Criteria

This Promotion is a game of skill. Chance plays no part in determining the winner. Entries will be judged according to originality, creativity, and suitability, or as otherwise specified by the Promoter.

Judging will be conducted by representatives of the

Promoter at the location and on the date specified in the Schedule.

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### 5. Prizes

The details of prizes, including any associated components (such as travel, tickets, or vehicles), are outlined in the Schedule.

Prizes are non-transferable, non-exchangeable, and cannot be redeemed for cash unless otherwise stated.

If a winner is under 18, prizes may be awarded to the winner's parent or guardian at the Promoter's discretion.

Where necessary, prize values and specifications may change without notice due to circumstances beyond the Promoter's control.

Any tax implications arising from winning a prize are the sole responsibility of the winner.

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### 6. Travel and Event Specific Conditions

Where a prize includes travel:

- Winners must travel together with their companions.
- Blackout periods may apply.
- Winners are responsible for travel insurance, visas, and any additional expenses.
- The Promoter accepts no liability for any changes, cancellations, or missed connections.

Where a prize includes attendance at an event:

- Entry to venues may be refused for intoxication or inappropriate behaviour.
- Dress codes may apply.
- The Promoter is not responsible for changes to events or appearances by celebrities.

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### 7. Use of Entries and Publicity

By entering, participants consent to the use of their name, voice, likeness, and entry material by the Promoter for promotional purposes without compensation.

Entrants grant the Promoter a non-exclusive, royalty-free license to use their submitted content for promotional, marketing, and other business purposes.

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### 8. Intellectual Property

All entries must be the original work of the entrant and must not infringe any third-party rights. Upon submission, all entries become the property of the Promoter.

Entrants consent to any act or omission by the Promoter

that may otherwise infringe their moral rights under the Copyright Act 1968 (Cth).

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### 9. Risk, Health, and Safety

Participation in the Promotion or acceptance of a prize is at the entrant's own risk.

Winners and companions must declare any medical conditions and may be required to undergo medical checks, briefings, or safety training as determined by the Promoter.

The Promoter may exclude participants who pose health or safety risks.

The Promoter may conduct criminal history checks before awarding a prize.

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### 10. Disqualification

The Promoter reserves the right to disqualify any entrant who:

- Breaches these Terms;
- Tampers with the entry process;
- Acts fraudulently, offensively, or disruptively;
- Has provided false information.

Winners may be disqualified after selection if breaches are later discovered.

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### 11. Indemnity

Winners and companions may be required to sign an indemnity and exclusion of liability form prior to participation.

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### 12. Limitation of Liability

To the fullest extent permitted by law, the Promoter is not liable for any loss, damage, injury, or death arising from participating in the Promotion or accepting a prize.

The Promoter is not responsible for lost, late, incomplete, incorrectly submitted, or misdirected entries.

The Promoter has no control over third-party systems (e.g., telephone networks, the internet) and disclaims responsibility for any disruptions.

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### 13. Australian Consumer Law

Nothing in these Terms excludes any rights under the Australian Consumer Law. Where permitted, the Promoter limits its liability to resupply or payment of resupply costs.

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### 14. Force Majeure

If the Promotion is disrupted by unforeseen circumstances beyond the Promoter's control (e.g., natural disaster, pandemic), the Promoter reserves the right to cancel, suspend, or modify the Promotion without liability.

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### 15. Privacy

Entrants' personal information will be collected and handled in accordance with the Promoter's Privacy Policy, available on its website.

Entrants consent to their personal information being used for the purposes of administering the Promotion, contacting winners, and marketing purposes, unless otherwise specified.

Third-party personal information provided must have appropriate consent

*Last updated: 26 April 2025*