

## Competition Terms and Conditions (Game of Skill)

### Schedule to Terms of Entry

These Terms of Entry are to be read alongside the Schedule for this Promotion. The Schedule provides definitions for certain terminology used herein. By participating in the Promotion, entrants acknowledge and agree to be bound by these Terms of Entry

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| 1. | Promotion                       | Robovac Race for The Good Guys Aura                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 2. | Promoter                        | Sunshine Coast Broadcasters Pty Ltd (ABN 29 009 719 528) of Level 5, Tower 1 55 Plaza Parade, Maroochydore, QLD, 4558                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| 3. | Station/s and Website/s         | 92.7 MIXFM - <a href="http://www.mixfm.com.au/category/win/">www.mixfm.com.au/category/win/</a>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 4. | Promotion Period                | Entry into the Promotion commences at: 5am Monday 17 <sup>th</sup> August, 2026<br>Entry into the Promotion closes at: 9am Friday 21 <sup>st</sup> August, 2026.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 5. | Eligible States and Territories | QLD                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 6. | Age Restriction                 | Entrants and any companions (if applicable) must be: 18 years of age or over.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| 7. | Maximum Number of Entries       | One (1) entry per entrant, per day during the Promotion Period.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 8. | Entry Method                    | <p><b>Phone Entry</b></p> <p>At various times during the Promotion Period:</p> <p>(a) on-air announcers will invite entrants to call 5451 1927 during a specified time period for the opportunity to participate in Mark &amp; AB's Robovac Race for The Good Guys Aura;</p> <p>(b) from the entrants who successfully call 5451 1927, one (1) entrant per relevant contesting spot will be selected by the Promoter (in the Promoter's sole and absolute discretion) (Selected Entrant);</p> <p>(c) a total of four (4) Selected Entrants will be selected during the Promotion Period;</p> <p>(d) each Selected Entrant will receive a Minor Prize consisting of \$100 The Good Guys gift card and will be randomly allocated one (1) of four (4) Robotic Vacuums (Robovac Racer) for the purposes of the Robovac Race;</p> <p>(e) allocation of a Robovac Racer does not necessarily constitute a prize and does not give the Selected Entrant any ownership or other rights in relation to the allocated Robovac Racer;</p> <p>(f) each Selected Entrant's allocated Robovac Racer will participate on their behalf in the Robovac Race conducted by the Promoter on Friday 21 August 2026; and</p> <p>(g) Selected Entrants are not required to attend the Promoter's premises or participate in person in the Robovac Race.</p> <p><b>Robovac Race</b></p> <p>On Friday 21 August 2026:</p> <p>(a) the four (4) Robovac Racers allocated to the Selected Entrants will participate in a race conducted by the Promoter;</p> |

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|     |                    | <p>(b) each Robovac Racer will commence from the designated starting area and attempt to navigate a course determined by the Promoter;</p> <p>(c) the Robovac Racers will be operated and/or controlled by representatives of the Promoter in accordance with the operating requirements of the devices;</p> <p>(d) the race course, starting positions, finish line, obstacles, operation of the Robovac Racers and all other elements relating to the conduct of the race will be determined by the Promoter in its sole and absolute discretion;</p> <p>(e) the first Robovac Racer determined by the Promoter to have successfully crossed the designated finish line will be deemed the winning Robovac Racer;</p> <p>(f) the Selected Entrant allocated the winning Robovac Racer will be awarded the Major Prize, comprising:</p> <ul style="list-style-type: none"> <li>• one (1) \$1,000 The Good Guys gift card; and</li> <li>• one (1) Roborock Qrevo 2 Pro Vacuum Cleaner valued at \$1,699;</li> </ul> <p>(g) The other three Selected Entrants will retain their respective \$100 The Good Guys gift card awarded during the qualifying stage. Any additional gifts offered by The Good Guys following the competition are at The Good Guys' discretion and do not form part of the advertised prize pool;</p> <p>(h) Selected Entrants are not required to be present for the Robovac Race. The race may be filmed, recorded and/or broadcast by the Promoter and the Major Prize winner will be notified by the Promoter and/or announced on-air;</p> <p>(i) if two (2) or more Robovac Racers cross the finish line at substantially the same time, or the Promoter is otherwise unable to reasonably determine a winner, the Promoter may review available footage and/or conduct a re-race between the relevant Robovac Racers;</p> <p>(j) if a Robovac Racer malfunctions, becomes inoperable, becomes stuck or is otherwise unable to participate as intended due to a technical issue, the Promoter may, in its sole and absolute discretion, restart the race, conduct a re-race or take any other reasonable action necessary to determine the outcome of the Promotion; and</p> <p>(k) all decisions made by the Promoter regarding the conduct and outcome of the Robovac Race are final.</p> |
| 9.  | Entry Restrictions | <p><b>Replacing Phone-In and On-Air Entrants</b></p> <p>If for any reason an entrant is unable to be contacted, or is otherwise unable to, or declines to, appear on-air, or their phone line drops out or is inaudible, the Promoter (in its sole and absolute discretion) may replace that entrant by contacting/selecting another entrant and inviting them to appear on-air or participate in an on-air game or challenge (where applicable). The Promoter will repeat this process until an entrant is able to be contacted and confirms their eligibility and ability to appear on-air or participate in the relevant on-air game or challenge (where applicable).</p> <p><b>Calling in and speaking to Promoter</b></p> <p>For the avoidance of doubt, if an entrant is spoken to by a representative of the Promoter, it does not mean they have been selected as an entrant or a winner (where applicable) and they may not be invited to appear on-air or participate in the relevant on-air game or challenge or be awarded a prize (where applicable).</p> <p><b>Entrant must appear on-air</b></p> <p>For the avoidance of doubt, entrants must appear on-air during the Promotion Period to be deemed a winner and awarded a prize.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 10. | Judging            | NA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |

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| 11. | Judging Criteria        | NA                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| 12. | Prize                   | <p><b>Minor Prize</b></p> <p>There are four (4) Minor Prizes to be won comprising of:</p> <ul style="list-style-type: none"> <li>• \$100 The Good Guys gift card</li> </ul> <p><b>Major Prize</b></p> <p>There is one (1) Major Prize to be won comprising of:</p> <ul style="list-style-type: none"> <li>• \$1,000 The Good Guys gift card; and</li> <li>• Roborock Qrevo 2 Pro Vacuum Cleaner valued at \$1,699 (being the Roborock Qrevo 2 Pro used by the Major Prize winner in the promotional race).</li> </ul> |
| 13. | Prize Restrictions      | N/A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 14. | Total Prize Value       | Up to \$3,099 + GST                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| 15. | Notification of Winners | <p>Winners will be notified by one or more of the following by 9am Friday 21<sup>st</sup> August, 2026.</p> <p><input type="checkbox"/> mail <input type="checkbox"/> email <input checked="" type="checkbox"/> telephone <input type="checkbox"/> in person <input checked="" type="checkbox"/> on-air at the time of winning <input checked="" type="checkbox"/> Website(s) <input type="checkbox"/> social media</p>                                                                                               |
| 16. | Prize Claim Date        | Prizes must be claimed by 5pm Friday 25 <sup>th</sup> September, 2026.                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 17. | Prize Delivery          | The Prize will be available for collection by the winner from the Promoter's premises (as specified by the Promoter). The Promoter will contact the winner when the Prize is ready for collection.                                                                                                                                                                                                                                                                                                                    |
| 18. | Additional Conditions   | Warranty not provided for Robovacs.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |

## Competition Terms and Conditions

### Terms of Entry

#### 1 Schedule and Terms of Entry

These Terms of Entry are to be read alongside the Schedule for this Promotion. The Schedule provides definitions for certain terminology used herein. By participating in the Promotion, entrants acknowledge and agree to be bound by these Terms of Entry.

Where a conflict exists between the Schedule and these Terms of Entry, the Schedule will prevail. For clarity, the Promoter's General Terms of Entry available on its website do not apply to this Promotion.

#### 2 Eligibility

Entry is open exclusively to residents of the States and Territories identified in the Schedule who meet the specified age restrictions.

Employees, contractors, directors, officers, and their immediate family members of the Promoter, its affiliated entities, partner agencies, or any Australian commercial radio broadcaster are not eligible to enter.

Individuals found to have used multiple identities, other than a legally changed name, will be disqualified. Furthermore, any individual or household that has won prizes valued at \$500 or more in any promotion run by the Promoter (or its related entities) in the 30 days preceding the Promotion start date is ineligible.

Entrants must register using their true, legal identity. Any entry containing false, misleading, or fraudulent information may be disqualified at the Promoter's sole discretion.

The Promoter reserves the right to request proof of identity, age, and residency for verification purposes.

#### 3 Entry Mechanics

To participate, entrants must complete the steps detailed in the Entry Method within the Promotion Period. Entries must be received by the Promoter within the designated timeframe.

Automated entries are invalid. Entries are deemed received when recorded by the Promoter, not when sent by the entrant.

Costs incurred by entrants for submitting entries (via SMS, internet, etc.) remain the entrant's responsibility.

The Promoter takes no responsibility for technical delays, internet congestion, or transmission failures.

If the Promotion involves SMS, mobile, or phone entries, additional costs may apply, and entrants under 18 must have parental or guardian consent.

#### 4 Entry Restrictions

Entries must comply with any method restrictions outlined in the Schedule.

Entrants may only enter a limited number of times, as defined in the Schedule.

Only entries made personally by the individual are permitted.

#### 4. Judging Criteria

This Promotion is a game of skill. Chance plays no part in determining the winner. Entries will be judged according to originality, creativity, and suitability, or as otherwise specified by the Promoter.

Judging will be conducted by representatives of the Promoter at the location and on the date specified in the Schedule.

#### 5. Prizes

The details of prizes, including any associated components (such as travel, tickets, or vehicles), are outlined in the Schedule.

Prizes are non-transferable, non-exchangeable, and cannot be redeemed for cash unless otherwise stated.

If a winner is under 18, prizes may be awarded to the winner's parent or guardian at the Promoter's discretion.

Where necessary, prize values and specifications may change without notice due to circumstances beyond the Promoter's control.

Any tax implications arising from winning a prize are the sole responsibility of the winner.

#### 6. Travel and Event Specific Conditions

Where a prize includes travel:

- Winners must travel together with their companions.
- Blackout periods may apply.
- Winners are responsible for travel insurance, visas, and any additional expenses.
- The Promoter accepts no liability for any changes, cancellations, or missed connections.

Where a prize includes attendance at an event:

- Entry to venues may be refused for intoxication or inappropriate behaviour.

- Dress codes may apply.
- The Promoter is not responsible for changes to events or appearances by celebrities.

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## 7. Use of Entries and Publicity

By entering, participants consent to the use of their name, voice, likeness, and entry material by the Promoter for promotional purposes without compensation.

Entrants grant the Promoter a non-exclusive, royalty-free license to use their submitted content for promotional, marketing, and other business purposes.

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## 8. Intellectual Property

All entries must be the original work of the entrant and must not infringe any third-party rights. Upon submission, all entries become the property of the Promoter.

Entrants consent to any act or omission by the Promoter that may otherwise infringe their moral rights under the Copyright Act 1968 (Cth).

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## 9. Risk, Health, and Safety

Participation in the Promotion or acceptance of a prize is at the entrant's own risk.

Winners and companions must declare any medical conditions and may be required to undergo medical checks, briefings, or safety training as determined by the Promoter.

The Promoter may exclude participants who pose health or safety risks.

The Promoter may conduct criminal history checks before awarding a prize.

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## 10. Disqualification

The Promoter reserves the right to disqualify any entrant who:

- Breaches these Terms;
- Tampers with the entry process;
- Acts fraudulently, offensively, or disruptively;
- Has provided false information.

Winners may be disqualified after selection if breaches are later discovered.

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## 11. Indemnity

Winners and companions may be required to sign an indemnity and exclusion of liability form prior to participation.

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## 12. Limitation of Liability

To the fullest extent permitted by law, the Promoter is not liable for any loss, damage, injury, or death arising from participating in the Promotion or accepting a prize.

The Promoter is not responsible for lost, late, incomplete, incorrectly submitted, or misdirected entries.

The Promoter has no control over third-party systems (e.g., telephone networks, the internet) and disclaims responsibility for any disruptions.

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## 13. Australian Consumer Law

Nothing in these Terms excludes any rights under the Australian Consumer Law. Where permitted, the Promoter limits its liability to resupply or payment of resupply costs.

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## 14. Force Majeure

If the Promotion is disrupted by unforeseen circumstances beyond the Promoter's control (e.g., natural disaster, pandemic), the Promoter reserves the right to cancel, suspend, or modify the Promotion without liability.

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## 15. Privacy

Entrants' personal information will be collected and handled in accordance with the Promoter's Privacy Policy, available on its website.

Entrants consent to their personal information being used for the purposes of administering the Promotion, contacting winners, and marketing purposes, unless otherwise specified.

Third-party personal information provided must have appropriate consent

*Last updated: 26 April 2025*